

Frequently Asked Questions

What is ReadySet?

ReadySet is a secure, on-line portal for your employee health information. Using the system is quick and easy and it reduces the need for paper forms.

What is our Access/Org Code?

The Access/Org Code for the University of Iowa is 2147.

Why do I need to share my personal health information with University Employee Health Clinic? How will my information be used?

Sharing your personal health information helps to determine your risks of exposure to occupational injury and illnesses and the appropriate interventions to keep you safe in the workplace. It also is used to screen for any medical conditions, allergies or other situations that might interfere with your ability to do your work or would prevent you from receiving work-related testing or immunizations.

University Employee Health Clinic is a central resource dedicated to meeting the employee health needs of employees and volunteers at the University of Iowa and University of Iowa Health Care. University Employee Health Clinic provides many services, including, but are not limited to:

- preventive immunizations and screenings for communicable diseases encountered at work
- workforce education related to wellness, disease and injury prevention
- respirator (mask) fit testing
- color, vision and other screenings to ensure staff meet job-specific requirements
- assessment, treatment, triage, education and/or follow-up of occupational blood and body fluid, communicable disease exposures, and biological/chemical exposures

Am I required to enter my health information into ReadySet or can I complete a form instead? What if I'm not tech savvy?

To improve efficiency and reduce waste, we prefer to have data entered directly into ReadySet. However, we realize that it is not easy for some people to access or use a computer. University Employee Health Clinic staff are readily available to support you in getting your information entered into the system. You can look for additional instructions on The Point or you can call the University Employee Health Clinic at 319-356-3631 for direction.

Is my personal health information secure?

Yes. Your information is protected behind University of Iowa Health Care's information security "firewall." By entering your username and password, you can be sure that only you and University Employee Health Clinic staff have the ability to access your health information. The data is stored on secure servers.

Will my personal health information be kept confidential?

University Employee Health Clinic staff has access to your health information and to enter additional information, such as health screenings, test results and vaccinations that have been administered. University Employee Health Clinic



reviews only the information that is needed to comply with regulatory requirements and does not access, use or share any other information about you.

University Employee Health Clinic submits information to the University of Iowa HR's compliance system for required health screenings, testing and vaccinations. With the exception of this information, University Employee Health Clinic will not share any personal health information without your permission.

In the event that you have an occupational exposure to an infectious disease, University Employee Health Clinic will review your vaccination status or test your immunity to the agent in question. University Employee Health Clinic will never share your personal health information with others unless it is necessary to manage an occupational injury or exposure, with your consent.

Is ReadySet different than My Chart and Epic?

Yes, ReadySet is a completely different electronic health record than Epic and My Chart. Federal laws require your employee health record (ReadySet) to be separate from your personal health record (My Chart). The information collected in ReadySet is directly related to your workplace health, and only includes information that is needed for your job. Examples of this include your TB skin test results, immunization status (flu, measles, mumps, rubella, varicella), or mask fitting results.

I do on-unit reading of TST's (TB Skin Tests). Is this going to change?

Initially, this process is going to remain the same. Over the course of the next couple of months, we are going to convert this to a paperless process, where qualified individuals will log into ReadySet with an account to document the result of the TST. Training and communication will be provided when we are ready to roll this out.

What are the benefits of using ReadySet?

Several of the benefits include:

- 1. less paper!
- 2. greater efficiencies in the clinic
- 3. create reports for any situation with more robust reporting tools
- 4. added layers of safety and quality, including at-a-glance views for clinician alerts
- 5. ongoing access to your workplace health record, even after leaving the University of Iowa

How can I sign up for my account?

If you don't have an appointment right away, there's no immediate need for you to set up your account, but if you want a head start, directions are available on The Point how you can sign up, under Administration and Staff -> ReadySet rollout -> Quick Guide to Creating your My Health account.